

LSEBN Work Programme 2019-2020 (FINAL v5)

This report provides the first draft work programme for the ODN Board in March 2018. The document sets out the proposed priorities for the LSEBN and network team in 2018-2019.

1 Introduction

1.1 The LSEBN has developed a work programme each year since 2013-2014. As in recent years, our programme is a mixture of local network issues and national projects, where it has been agreed that a single national approach is beneficial.

Our work programme is aimed to be aligned with national policy and Programme of Care priorities and in particular:

- supporting services to meet the essential standards of care;
- improving outcomes for patients and their families, and;
- supporting commissioners to achieve improved operating consistency and access for patients.

1.2 As in previous years, the proposed work plan into two distinct areas:

1.2.1 Organisational Governance, and Clinical Governance

Section 1 and 2:

These are the three key areas of work for the network, with the focus on

- the nationally prioritised work for EPRR Mass Casualties;
- an assessment of the new BBA Burn Care Standards and Outcomes, and;
- the requirement for network and national audit.

1.2.2 Network-Wide Professional Sub-Groups

Section 3, 4 and 5:

The network leads for nursing, therapies and psychosocial care have developed a work programme for their own professional group.

1.2.3 Actions from the LSEBN Service and Network self-assessment

Section 6

This section includes all approved priority actions resulting from the 2019 Burn Standards Self-Assessment.

1.2.4 Other on-going work streams

Section 7:

This section of the report notes a small number of important on-going work-streams.

2 Recommendation

2.1 ❖ Members of the ODN are asked to consider and approve the attached work plan

❖ A quarterly update on progress will be provided to the ODN Board at each meeting

Topic Area	Work Programme Topic	BBA S&O	Programme lead and Methodology	Timescale
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1. ORGANISATIONAL GOVERNANCE

1.1	Surge and Escalation and Mass Casualty / Major Incidents	On completion of the national work programme for development of a burns annex to the National Mass Casualty Concept of Operations document, <ul style="list-style-type: none"> - Develop EPRR implementation process for all burn services in the LSEBN area; - Ensure Integration of the national plan into service / trust MIPs 	E.02 G.09 G.10	Network Clinical Lead and Network Manager: <ul style="list-style-type: none"> • SWUK Network lead on Mass Casualty and SOP work; • Network Manager and Clinical Lead on Task & Finish Group; • Create Service Action Plans, based on common template. 	TBC Summer 2019
1.2	Surge and Escalation and Mass Casualty / Major Incidents	Work with NHS England National EPRR team and NHS Digital. Re-map and redesign the NHS Pathways DOS system for burns.	D.03 E.01 G.09 G.10	Network Manager: <ul style="list-style-type: none"> • Small T&F group, with NHSD and EPRR membership; • Adopt B-OPEL notifications. 	TBC Summer 2019
1.3	Surge and Escalation and Mass Casualty / Major Incidents	Engage with Major Trauma and Critical Care networks across the LSEBN area, to ensure integration and consistency in planning for major incidents involving burns casualties.	E.02 G.09	Network Clinical Lead and Network Manager: <ul style="list-style-type: none"> • Establish a stakeholder T&F Group. Focus on key issues including: <ul style="list-style-type: none"> - Awareness of roles and responsibilities - Primary and secondary transfers - Business Continuity Plans - Training needs 	TBC To commence Summer / Autumn 2019
1.4	ODN Governance and Accountability	Develop a formal Memorandum of Understanding (MoU) / Partnership Agreement for ODN stakeholders.	G.01	Network Manager: <ul style="list-style-type: none"> • MOU to include NHS England and the ODN Host and Provider Trusts of burn services. 	TBC To commence Spring 2019
1.5	Specialised Burn Care Specifications	Participate in the Adult Specification Review T&F Group.	G.14	Network Clinical Lead and Network Manager:	TBC To commence Spring 2019

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2. CLINICAL GOVERNANCE

2.1	National Burn Care Standards and Outcomes	Undertake Network-wide Self-Assessment process.	F.06 G.11	Network Manager: <ul style="list-style-type: none"> LSEBN lead for national work; Develop a national / network template for self-assessment; Report to LSEBN ODN and NBODNG. 	Self-assessment undertaken in May / June 2019. Written report to ODN Board and NBODNG in Q3.
2.3	Workforce	As follow-up to Service Self-Assessment process, review the availability of medical and psychiatric cover for burn patients.	B.31 C.05	Network Clinical Lead: <ul style="list-style-type: none"> Develop a common audit template; Data collection; Aggregation and reporting to ODN Board. 	Report to the ODN Board and Winter Audit – December 2019
2.4	Audit	Complete and assess the trial audit for delayed discharge	E.11	Network Clinical Lead and Network Manager: <ul style="list-style-type: none"> Develop a common audit template; Data collection; Aggregation and reporting to ODN Board. 	Report to the ODN Board and Winter Audit – December 2019
2.5	Audit	Complete and analyse the audit data for travel / transfer times, including presentation at the national M&M audit meeting.	E.03 E.09	Network Clinical Lead: <ul style="list-style-type: none"> Audit template; Data collection; Aggregation and reporting to ODN and National M&M Audit meeting. 	Initial report to National Audit July 2019 Final report to the ODN Board and Winter Audit – December 2019
2.6	Drugs and Dressings	To explore potential for joint or cross-site procurement and standardisation for expensive dressings / products.	-	Network Clinical Lead and Lead Nurse: <ul style="list-style-type: none"> Gather information about top 5 expensive dressings; Report to ODN 	Progress report to the ODN Board Q3

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3. LSEBN NETWORK SENIOR NURSE FORUM

3.1	Documentation, guidelines and policies	The SNF will revise the nursing competencies, in line with compliance with the BC SOs. This is potentially best done as a national project and also with collaborative work with the LSEBN Therapies forum.	B.12 B.13 B.18 B.19 B.24 B.25	Network Lead Nurse: <ul style="list-style-type: none"> • Collaboration with Network Lead Therapist; • Undertake and analyse initial self-assessment in LSEBN against new standards. • Awaiting CC3N publication of critical care Burn Competencies 	Self-assessment undertaken in May / June 2019. Written report to ODN Board and NBODNG in Q4.
3.2	Nurse Education	To develop a new Burn Care module within the LSEBN for easier access to training across the whole network	B.24 B.25	Network Lead Nurse: <ul style="list-style-type: none"> • Analyse current accredited Burn Care Courses across the region • Link with a region university for accreditation • Development of a LSEBN Burn Care course 	September 2019
3.3	Drugs and Dressings	Nexobrid: Product training even, including and evaluation (audit of outcomes)	E.05 G.05	Network Lead Nurse: <ul style="list-style-type: none"> • Establish the use of Nexobrid across all 4 services. • Education and training of staff • Complete a 3 month retrospective audit of its use and outcomes 	December 2019
3.4	Drugs and Dressings	Dressing pathway: Develop a network-wide Face Care protocol for smokers.	E.05 G.05	Network Lead Nurse <ul style="list-style-type: none"> • Establish current practice in face care across the LSEBN • Development of flow chart and protocol • Training and education • Implementation of protocol across the LSEBN 	August 2019

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4. LSEBN NETWORK PSYCHOSOCIAL FORUM

4.1	Documentation, guidelines and policies	Following publication of the latest burn care standards (published late 2018) and with specific regard to updated standards for clinical psychology and psychosocial care we will undertake a self-review of our services and discuss as a group	F.06 G.11 B.30 B.32 B.34	Network Lead for Psychosocial Care <ul style="list-style-type: none"> Services will self-assess against 2018 Burn Care (psychosocial) Standards 	Self-assessment undertaken in May / June 2019. Written report to ODN Board and NBODNG in Q4.
4.2	Outcomes	Services are enrolled as recruitment sites for a new study to provide outcome data for the CARE Burn Scales. LSEBN has been able to tag codes to patients choosing to participate in the study that will enable us to later receive outcome data back.	H.02	Network Lead for Psychosocial Care: <ul style="list-style-type: none"> Reports from UWE on recruitment; Feedback from UWE if patients indicate they are struggling and requesting support from their local burn services; Discuss how to process/use our outcome data within LSEBNPF. 	Recruitment live March - October 2019
4.3	Activity	Provide information to the Network Annual Report including patient related activity, training and education data.	G.15	Network Lead for Psychosocial Care: <ul style="list-style-type: none"> Collect and collate data from each service and produce unified psychosocial report. 	May 2019
4.4	Psychosocial network forum meetings	Following a review of attendance at quarterly meetings we have agreed to pilot a new meeting strategy this year. We are aiming to increase the number of attendees, improve the quality of information exchanged between services and reduce time away from services.	B.04 E.06 F.01 G.03	Network Lead for Psychosocial Care: <ul style="list-style-type: none"> Format change – 2 teleconference and 2 face to face meetings; Pre-meeting service update sheet to be completed and circulated; Face to face meetings to be less frequent but last a full day with an agenda and presentations shared between services. 	July 2019 start

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5. LSEBN NETWORK THERAPY GROUP

5.1	National Burn Care Standards and Outcomes	On completion of the revised NBCSO document, support a nationally consistent approach for peer review.	F.06 G.11 B.26 B.34	<p>Network Therapy Lead:</p> <ul style="list-style-type: none"> • Collaboration with Network Lead Nurse; • Undertake and analyse initial self-assessment in LSEBN against new standards. 	Self-assessment undertaken in May / June 2019. Written report to ODN Board and NBODNG in Q4.
5.2	National Therapy Competencies	The therapy group wish to revise the therapy competencies, in line with compliance with the BCSOs. This is potentially best done as a national project and also with collaborative work with the LSEBN Nurse forum.	B.26	<p>Network Lead Therapist:</p> <ul style="list-style-type: none"> • To lead and co-ordinate the redraft • Write up and present back to the network board <p><i>For sign-off by network Clinical Lead and CGG</i></p>	Start April 2019 March 2020 report to the ODN Board
5.3	Training and Education	To continue a program of training and education for the improvement of burns care service provision and ensure national standards are met.	B.26	<p>Network Lead Therapist:</p> <ul style="list-style-type: none"> • Continuing clinical/ practical tutorial sessions, with the agenda at the next therapy meeting in May to include steroid injection teaching. • Case studies and peer support with some case scenarios/ case studies written up to share with teams • Sharing knowledge and service development experience with emerging scar modalities including lymphatouch, skinpen. 	On-going and continuing

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6. ACTIONS FROM THE LSEBN SERVICE AND NETWORK SELF ASSESSMENT

6.1	National Burn Care Standards and Outcomes	Develop a toolkit for monitoring the required minimum levels of activity at centre-, unit- and facility-level care.	F.05	<p>Network Manager: Work closely with the service clinical leads to develop:</p> <ul style="list-style-type: none"> • A common toolkit for monitoring activity and complexity of admissions over a rolling average five-year period; • A common assessment tool, as described in F.05.G, and; • A process for reporting to the ODN and an action plan for services that are not compliant with minimum numbers. 	<p>Draft proposals to the ODN Board in December 2019.</p> <p>Roll-out of process by 31 March 2020.</p>
6.2	National Burn Care Standards and Outcomes	<p>Review the interpretation of the burn care standards, to encourage a consistent interpretation across all services.</p> <p>A common interpretation will help ensure that the second self-assessment (April/May 2020) will more accurately represent compliance and non-compliance</p>	All Standards	<p>ODN Team: All professional leads and network forums to review the standards, to identify areas of ambiguity and interpretation.</p> <p>The focus of attention will be the Report to the ODN Board in September 2019, and the areas of non-compliance identified as “Medium Priority”.</p>	To be completed before the second round of self-assessments in 2020.

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7. OTHER NOTABLE ON-GOING WORK PROGRAMME ISSUES

7.1	Annual Report	The LSEBN will produce an Annual Report for 2018-2019. Each burn service will contribute to the network report.	G.15	Network Manager	On-going Report published by 31 October 2019
7.2	Strategy and Clinical Governance	To actively participate in the NHSE Strategic Review of specialised burn care in London and the south east.	G.07	Network Clinical Lead and Network Manager	
7.3	Model of Care	To continue working with NHS England (London) to quality assure the delivery of facility-level care, at Royal London Hospital Whitechapel.	F.07 G.07	Network Clinical Leads and Network Manager: <ul style="list-style-type: none"> Self-assessment and gap analysis; Network Professional Leads: <ul style="list-style-type: none"> Network leads for nursing, therapies and psychosocial care; Engagement through the Network Forums. 	On-going. Progress is impacted by the NHSE Strategic Review.
7.4	Audit	Prepare and organise the Annual Network and National Mortality and Morbidity Audit, using a nationally consistent approach for mortality.	G.12	Network Clinical Lead and Network Manager: <ul style="list-style-type: none"> Network M&M audit for 2018/19 to be held Thursday 13th June 2019; National Mortality Audit 1st July 2019. 	National audit report completed and circulated by November 2019.
7.5	Documentation, guidelines and policies	To continue to review and redesign the information leaflets available to burns patients and their families.	A.01 A.04 A.05 A.06 A.10	All ODN team members:	On-going and continuous.